

ANTI-BRIBERY AND ANTI-CORRUPTION (ABAC)

Definitions

“Anti-Bribery Laws” means all Applicable Laws relating to anti-bribery, anti-corruption or anti-kickbacks, which may include the Prevention of Corruption Act, 1947 of Bangladesh, Money Laundering Prevention Act, 2012, the Bangladeshi Penal Code, 1860, Anti-Corruption Commission Act, 2004, the Malaysian Anti-Corruption Commission Act 2009, the U.S. Foreign Corrupt Practice Act of 1977, the United Kingdom Bribery Act of 2010 and any other Applicable Laws in any jurisdiction.

“Anti-Money Laundering Laws” means all Applicable Laws relating to anti-money laundering or combating financing of terrorism, which may include the Money Laundering Prevention Act, 2012 of Bangladesh, the Money Laundering Prevention Rules, 2019 of Bangladesh, the Anti-Terrorism Act, 2009 of Bangladesh, the Foreign Exchange Regulation Act 1947 of Bangladesh, Anti-Corruption Commission Act, 2004 and the relevant regulations and guidelines, including but not limited to, guidelines on anti-money laundering, issued and to be issued by the Bangladesh Bank (Central Bank of Bangladesh), the Malaysian Anti-Terrorism Financing and Proceeds of Unlawful Activities Act 2001 and any other Applicable Laws in any jurisdiction.

“Applicable Laws” means with respect to any person or thing, any supranational, national, state, provincial, municipal or local law, common law, regulation, directive, guideline, constitution, act of parliament, ordinance, treaty, convention, by-law, circular, guidance, notice, codes, rule (including the rules of any applicable stock exchange), order, injunction, judgment, decree, arbitral award, ruling, finding or other similar requirement enacted, adopted, promulgated or applied by an Authority, including any amendments, re-enactment or replacement of it, that has the force of law with respect to such person or thing in any relevant jurisdiction.

“Authority” includes any supranational, national, state, municipal or local government, governmental, semi-governmental, intergovernmental, regulatory, judicial or quasi-judicial body, agency, department, entity or authority, stock exchange or self-regulatory organisation established under statute and shall include persons exercising executive, legislative, judicial, regulatory or administrative functions of or pertaining to government.

“Axiata Group” means Axiata Group Berhad and its subsidiaries.

“Control” means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of a person or entity, whether through the ownership of voting securities, by contract or otherwise;

“Declaration” means the declaration required to be signed or agreed whether in written or electronic form by the Supplier prior to the entry into this Agreement;

“gratification” and “financial or other advantage” includes facilitation payments, asset, benefit, loan, employment, agreement to render services, release, discharge of any liability, money, forbearance to demand money, forbearance from exercising any right or power, obtaining favourable treatment or improper commercial advantage, gifts, entertainment, favours, services or benefits, commission, valuable consideration of any kind and any service or favour and “gift” is defined to include all forms of entertainment, travel and hospitalities, donations and sponsorships.

“Politically Exposed Persons” includes any government official, any official of government departments, agencies or instrumentalities, any official or employee of public international organisations, political party official or, candidate for political office, any employee of a public body, any employee of a state-owned or controlled entity, or their respective representatives or proxies.

Interpretation and Construction

[1.1] In this Agreement, unless the context otherwise requires:

- (a) words denoting the singular number include the plural and vice-versa;
- (b) words denoting a gender include every gender;
- (c) “person” and words denoting natural persons include bodies corporate and unincorporated, governments, government officials, government departments, agencies or instrumentalities, officials of government departments, agencies or instrumentalities, public international organisations, officials of public international organisations, political party, political party officials, candidates for political office, or their respective representatives or proxies; and
- (d) references to any legislation or law shall include any modification, amendment, re-enactment or substitution of that legislation or law and all regulations, directives, guidelines, by-laws, circulars, guidances, notices, codes, rules and statutory instruments issued under such legislation or law that has the force of law;

[1.2] A rule of construction does not apply to the disadvantage of a party because the party was responsible for the preparation of this Agreement or any part of it.

Undertakings

[2] Supplier shall observe and comply with all Anti-Bribery Laws and shall ensure that its directors, employees, representatives, agents and sub-contractors do not violate any Anti-Bribery Laws during the term of this Agreement.

[3] Supplier shall observe and comply with all Anti-Money Laundering Laws and shall ensure that its directors, employees, representatives, agents and sub-contractors do not violate any Anti-Money Laundering Laws during the term of this Agreement.

[4] Supplier shall not, under any circumstances and whether directly or through a third party:

- (a) give, request, agree to give, promise, offer or authorise the giving, the entry into any agreement to give, promise, offer or payment of, any gratification or financial or other advantage:
 - 1) to or from any person who is a director, employee or representative of any Axiata Group members or acting on its behalf; or
 - 2) to or from any family member of such director, employee or representative; or
 - 3) to or from any other third party;
as an inducement or reward for doing or forbearing to do or for having done or forborne to do any act in relation to this Agreement or showing or forbearing to show favour or disfavour to any person in relation to this Agreement; or
 - 4) do or carry out any acts in furtherance of a gift, agreement to give, offer, payment, promise to pay or authorisation referred to in Clause [4](a) above.

Representations and Warranties

[5] Supplier hereby represents and warrants that:

(1) it has not, under any circumstances and whether directly or through a third party:

- (a) given, requested, agreed to give, promised, offered or authorised the giving, the entry into any agreement to give, promise, offer or payment of, any gratification or financial or other advantage, to or from any person who is a director, employee or representative of any Axiata Group members or acting on its behalf; or
- (b) to or from any family members of such director, employee or representative; or
- (c) to or from any other third party;

as an inducement or reward for doing or forbearing to do or for having done or forborne to do any act in relation to this Agreement or showing or forbearing to show favour or disfavour to any person in relation to this Agreement; or

- (d) done or carried out any acts in furtherance of a gift, agreement to give, offer, payment, promise to pay or authorisation referred to in Clause [5](1)(a) above;

(1A) (i) it has not taken any action or acted in any way, in relation to the negotiation or execution of this Agreement and/or any Purchase Order, that may be in violation of Anti-Bribery Laws or Anti-Money Laundering Laws;

(ii) it has not, under any circumstances and whether directly or through a third party:

- (a) given, requested, agreed to give, promised, offered or authorised the giving, the entry into any agreement to give, promise, offer or payment of, any gratification or financial or other advantage

- i. to or from any Politically Exposed Person; or
- ii. to or from any family members of such Politically Exposed Person

as an inducement or reward for doing or forbearing to do or for having done or forborne to do any act in relation to this Agreement or showing or forbearing to show favour or disfavour to any person in relation to this Agreement; or

- (b) done or carried out any acts in furtherance of a gift, agreement to give, offer, payment, promise to pay or authorisation referred to in Clause [5](1)(a) above;

(2) at any point in time, Supplier, the directors, controllers, agents or persons who are concerned in the management of the affairs of Supplier, and entities within the control of Supplier (individually or collectively "Subject Person") has never been charged or been the subject of investigation by any regulatory agency or been debarred as a vendor or supplier to any government entity anywhere in the world in relation to any of the matters described in Clause [5](1)(a) or [5](1)(b);

(3) the Declaration made by Supplier is true, accurate and complete in all material respects; and

(4) Supplier has and will continue to have policies, processes and procedures in respect of bribery, corruption and money laundering in place and such policies, processes and procedures are consistently implemented, monitored and regularly reviewed.

Obligations

[6] If Supplier:

(a) identifies or becomes aware of any credible allegation or evidence indicating (i) that there exists a material weakness in any policies, processes or procedures of itself, any of its major shareholders, entities within the control of any of its major shareholders or entities within its control, that results, or would reasonably be expected to result in, a violation or significant risk of violation of any Anti-Bribery Laws or (ii) that it, any of its major shareholders, entities within the control of any of its major shareholders or entities within its control has violated, is violating, or is at significant risk of violating, any Anti-Bribery Laws (any such matter, a “Compliance Matter”); or

(b) receives notice of any deficiency at itself or any of its major shareholders, entities within the control of any of its major shareholders or entities within its control identified by any Authority having jurisdiction over itself or any such shareholder or entity, whether in a report of regulatory examination or otherwise and which indicates a violation, or a significant risk of violation, of any Anti-Bribery Laws (“Regulatory Deficiencies”),

Supplier shall notify Axiata/Robi Axiata Limited in writing of this fact as soon as possible and in any event within seven (7) days.

[7] Supplier shall, and shall procure that any of its major shareholders, entities within the control of any of its major shareholders or entities within its control, promptly develop appropriate responses and remedial actions with respect to any Compliance Matters or Regulatory Deficiencies and share these plans with Axiata/Robi Axiata Limited. Axiata/Robi Axiata Limited shall have the right to review any and all such responses and remedial actions, and Supplier shall, and shall procure that its major shareholders, entities within the control of any of its major shareholders or entities within its control shall take all actions that Axiata/Robi Axiata Limited may reasonably request to remedy any such Compliance Matters or Regulatory Deficiencies to the reasonable satisfaction of Axiata/Robi Axiata Limited.

[8] Supplier shall:

(a) conduct its businesses and affairs in an ethical, responsible and accountable manner; and

(b) maintain and develop a culture of compliance and policies and procedures reasonably designed to prevent unethical or improper business practices.

Supplier shall, and shall ensure that its directors, employees, representatives, agents and permitted or authorised sub-contractors shall, at all times, act in accordance with the highest ethical standards including in their dealings with any and all Authority.

[9] Supplier undertakes to Axiata/Robi Axiata Limited that in performing its obligations under this Agreement, Supplier shall conduct itself in a manner consistent with Axiata /Robi Axiata Limited’s Supplier Code of Conduct accessible at <https://www.axiata.com/our-business/suppliers>, which website/webpage may be updated from time to time.

[10] Supplier shall immediately report to Axiata/Robi Axiata Limited if there is any director, employee, representative, agent or sub-contractor of any Axiata Group members asking for, receiving or attempting to obtain gratification or financial or other advantage for themselves or for others, with reasonable evidence to Axiata/Robi Axiata Limited’s speak up channels which can be accessed through:

- Website: <https://wrs.expolink.co.uk/axiata>; or
- Phone: Call free to local services number 007 803 0114626; or
- Mobile app: download “Speaking Up by Expolink”,
- which channels may be updated from time to time.

Supplier’s personnel and third parties

[11] Supplier shall be fully responsible for the acts, omissions, defaults and neglect of its directors, employees, representatives, agents and permitted sub-contractors regardless of whether Supplier has knowledge of the same.

[12] Supplier shall not allow any third party to carry out any part of the obligations under this Agreement without Axiata/Robi Axiata Limited’s prior written consent. Notwithstanding the appointment of such third party, Supplier shall remain fully liable to Axiata/Robi Axiata Limited for the supply and performance of the Services/Deliverables and shall be fully responsible for the acts, omissions, defaults and neglects of such third party.

Maintaining records

[13.1] Supplier must keep accurate and complete records and supporting documentation, both in hard copy and soft copy, to:

- demonstrate that it is in compliance with this Agreement and all Applicable Laws relating to the supply or performance of the Services/Deliverables and/or anti-bribery, anti-corruption and/or anti-kickbacks; and
- enable Axiata/Robi Axiata Limited to verify the accuracy of such records.

[13.2] Supplier must preserve the records and supporting documentation referred to in Clause [13.1] for a minimum period of seven (7) years from the date of transaction, unless the Applicable Laws prescribe a period longer than 7 years, in which case the longer period shall be applicable.

[14] Audit, Inspection and Access

1. Upon Axiata/Robi Axiata Limited’s written request, Supplier shall allow Axiata/Robi Axiata Limited (or its representative or nominee) or any Authority to audit, inspect and access the relevant offices, premises, properties, facilities, books, records, correspondence, accounts, supporting documentation, officers and employees (including those of its permitted or authorised sub-contractors), and, to the extent Supplier is able to do so, its independent auditors for the purpose of investigating, verifying or a combination of both:

- any Compliance Matter or Regulatory Deficiency and the Supplier’s development and implementation of appropriate responses to, and remediation of, such Compliance Matter or Regulatory Deficiencies;
- whether Supplier is complying with all Applicable Laws relating to the supply or performance of the Services/Deliverables, anti-bribery, anti-corruption and anti-kickbacks; and
- whether Supplier is complying with this Agreement.

The audit, inspection and access by Axiata/Robi Axiata Limited (or its representative or nominee) referred to in this Clause [14] may be conducted once every six (6) months as well as at any other

time or times where there are reasonable grounds for Axiata/Robi Axiata Limited to believe that there exists any Compliance Matter or Regulatory Deficiency or non-compliance with any Applicable Laws relating to the supply or performance of the Services/Deliverables, anti-bribery, anti-corruption and anti-kickbacks, during the term of this Agreement and for two (2) years after the expiry or termination of this Agreement.

The audit, inspection and access by any Authority referred to in this Clause [14] may be conducted at any time and from time to time as required by such Authority, during and after the term of this Agreement.

2. Supplier shall, at its own cost, provide Axiata/Robi Axiata Limited (or its representative or nominee) or such Authority all reasonable assistance requested by Axiata/Robi Axiata Limited (or its representative or nominee) or such Authority in connection with an inspection or audit including but not limited to facilities, resources, equipment and soft and hard data. Supplier shall ensure that its directors, employees, representatives, sub-contractors and agents provide full cooperation and access to all relevant information in any such audit or investigation. Axiata/Robi Axiata Limited, its representative or nominee and such Authority shall be entitled to make and retain copies of records and supporting documentation.

3. Supplier shall at all times operate a system of accounting in relation to, and maintain complete, detailed and accurate records and supporting documents for:

- a. compliance with all Applicable Law relating to the supply or performance of the services/deliverables and/or all Applicable Law relating to anti-bribery, anti-corruption and/or anti-kickbacks;
- b. the resources used by Supplier in performing its obligations under the Agreement and/or relevant Purchase Order;
- c. the unit amounts invoiced to Axiata/Robi Axiata Limited under the Agreement and/or relevant Purchase Order;
- d. expenditure, transactions or disbursement concerning the fees relating to the Services/Deliverables and all dealings and transactions in relation to its business and activities;
- e. practices, procedures, systems and general controls relating to the deliverables under the Agreement and/or relevant Purchase Order (including security);
- f. procurement and supply chain practices and activities of Supplier in relation to this Agreement and all Purchase Orders;
- g. any Authority's requests in relation to this Agreement and/or any Purchase Order; and
- h. any other reasonable purpose as determined by Axiata/Robi Axiata Limited from time to time.

4. All such records and supporting documents shall be maintained by Supplier in accordance with the generally accepted accounting methodology. Supplier shall retain all such records and supporting documents for a minimum period of seven (7) years from the date of transaction, subject to Applicable Law which makes it mandatory to preserve such records or supporting documents for a longer period.

5. Axiata/Robi Axiata Limited shall bear its own costs and expenses of the audit carried out by Axiata /Robi Axiata Limited (or its representative or nominee) under this Clause [14] (Audit, Inspection and Access) unless Supplier fails to perform any of its obligations in accordance with the Agreement or any Purchase Order or there is a discrepancy in the expenditure, transactions or disbursement of the fees relating to the Services/Deliverables in which case Supplier shall then bear the costs and expenses associated with the audit. Supplier shall bear its own costs and

expenses of any audit carried out by any Authority under this Clause [14] (Audit, Inspection and Access).

6. This Clause [14] shall survive the expiry or termination of this Agreement.

[15] (A) Nothing in Clause [14] shall require Supplier to disclose any information to Axiata/Robi Axiata Limited (or its representative or nominee) if such disclosure would violate any applicable law; and

(B) if Supplier fails to provide such access or such information in reliance on Clause 15(A) above, Supplier shall:

(1) promptly and in any event within three (3) days provide a written notice to Axiata/Robi Axiata Limited stating that it is withholding such access or such information and stating the detailed justification therefor; and

(2) use best endeavors to provide such access or information in a way that would not violate such law.

[16] Indemnity

Supplier shall on demand defend and indemnify Axiata/Robi Axiata Limited, other members of Axiata Group and their respective directors, employees, representatives and agents (collectively "Indemnified Persons") against all claims, demands, actions, proceedings, costs, expenses, losses, damages and liabilities howsoever incurred, suffered, paid or payable by the Indemnified Persons (including legal costs on a solicitor client basis and fines and penalties) in respect of any breach or breaches of the representations, warranties, undertakings or obligations dealing with anti-bribery, anti-corruption or anti-kickbacks as detailed under this Agreement and or Purchase Order. In the course of defending any claims, demands, actions or proceedings against any Indemnified Person, Supplier shall not make any settlement, compromise, admission or waiver of any defences available in respect of any such claims, demands, actions or proceedings.

This Clause [16] shall survive the expiry or termination of this Agreement.

Termination

[17.] Axiata/Robi Axiata Limited may terminate this Agreement, any Purchase Orders or both by giving written notice to Supplier ("Notice"):

a) with immediate effect, if Supplier commits any breach of Clause refer to the representations, warranties, undertakings, indemnity or obligations dealing with anti-bribery, anti-corruption or anti-kickbacks as detailed under this Agreement and or Purchase Order or Axiata/Robi Axiata Limited has reasonable belief that this may occur;

b) with immediate effect, if Axiata/Robi Axiata Limited receives a notice from Supplier pursuant to Clause [6] or Clause Clause 1 under "Conflict" or Axiata/Robi Axiata Limited has reasonable belief that this may occur;

c) with effect from fourteen (14) days after the date of the Notice, if there is a change of Control of the Supplier;

d) with effect from fourteen (14) days after the date of the Notice, if there is a merger of Supplier or any of its assets or businesses;

e) with immediate effect, if the Declaration is found by Axiata/Robi Axiata Limited to be false, incomplete or misleading.

[18] Step In Rights

[18.1] If:

a. Axiata/Robi Axiata Limited receives a notice from Supplier pursuant to Clause [6]; or

b. Axiata/Robi Axiata Limited has reasonable cause to suspect or believe that Supplier has committed any breach of Clause refer to the representations, warranties, undertakings or obligations dealing with anti-bribery, anti-corruption or anti-kickbacks, Axiata/Robi Axiata Limited may, without limiting any other rights or remedies it may have, step in and manage the provision of deliverables under this Agreement or any Purchase Order, in whole or part, by itself, through a third party or a combination of itself and the third party. All costs and expense incurred by Axiata/Robi Axiata Limited under this Clause [18] shall be borne in full by Supplier.

[18.2] In the event that Axiata/Robi Axiata Limited elects to exercise its rights under Clause [18.1], Supplier shall provide:

a. Access to, and all relevant rights to use, the facilities, systems, materials, intellectual property rights of Supplier; and

b. Access to all premises in relation to which the Services/Deliverables are provided, at no charge to Axiata/Robi Axiata Limited. Without prejudice to any rights and remedies Supplier may have, Supplier shall not be entitled to receive or invoice the fees/charges related to such Services/Deliverables provided or performed by Axiata/Robi Axiata Limited, its personnel or any third party appointed by Axiata/Robi Axiata Limited. All costs and expenses incurred by Supplier in providing the facilities, systems, materials, intellectual property rights and assistance to Supplier for such step in pursuant to this Clause [18] shall be borne by Supplier.

[19.] **Conflict**

1. Supplier shall declare to Axiata/Robi Axiata Limited all work or relationships that may give rise to conflicts of interest between itself and Axiata/Robi Axiata Limited and other members of Axiata Group which will materially affect directly or indirectly Supplier ability to supply or perform the Services/Deliverables.

2. Subject to any restrictions imposed by law or confidentiality obligations, Supplier shall declare the existence of any pending or ongoing litigation against the Supplier which will materially affect its ability to supply or perform the Services/Deliverables under this Agreement and any Purchase Order.

We hereby confirm that our organisation has read and understood the terms of the Anti-Bribery and Anti-Corruption (ABAC) and warrant, undertake and represent to be bound by its terms.

Authorised Signature and Date

Name of the Signatory:

Designation of the Signatory: